



## Welcome to the FY24 MIIA Rewards Program

July 26, 2023

The FY24 Rewards Program is now available **for you to view**. Each year we develop the Rewards guidelines and criteria based on pool loss experience and member feedback. With the increase in frequency and severity of property loss in the MIIA pool during FY22 and FY23, Rewards will continue to focus on property loss prevention, while also addressing other municipal loss areas, including cyber security.

In response to member feedback, we're enhancing the Rewards process – adding a Risk Manager and member discussion to gather Rewards information.

During the FY24 Rewards policy period (5/21/23 to 5/20/24), MIIA Risk Managers will meet with appropriate municipal officials during a safety committee meeting, scheduled onsite, or virtual meeting to discuss members' policies and activities with regard to the MIIA Rewards Program. Based on the results of this discussion, Risk Managers will assign specific credit for each applicable section of the Rewards status sheet and we'll update the member record.

Additionally, MIIA will continue to record training credits throughout the year and members will still have the option to submit documents if they wish, to [miarewards@mma.org](mailto:miarewards@mma.org). If you have any document submittal questions please contact Mary Ann Marino at [mmarino@mma.org](mailto:mmarino@mma.org) or 781-223-1870.

It's our hope that this revised process will be beneficial to all and result in continued proactive risk management interactions and program implementation between you and your Risk Manager. This will benefit you, your employees and your community and help to strengthen the member pool.

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